NAVIGATOR®
Console USER GUIDE

INSTANT INSIGHT WHEN EVERY SECOND COUNTS

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Introduction

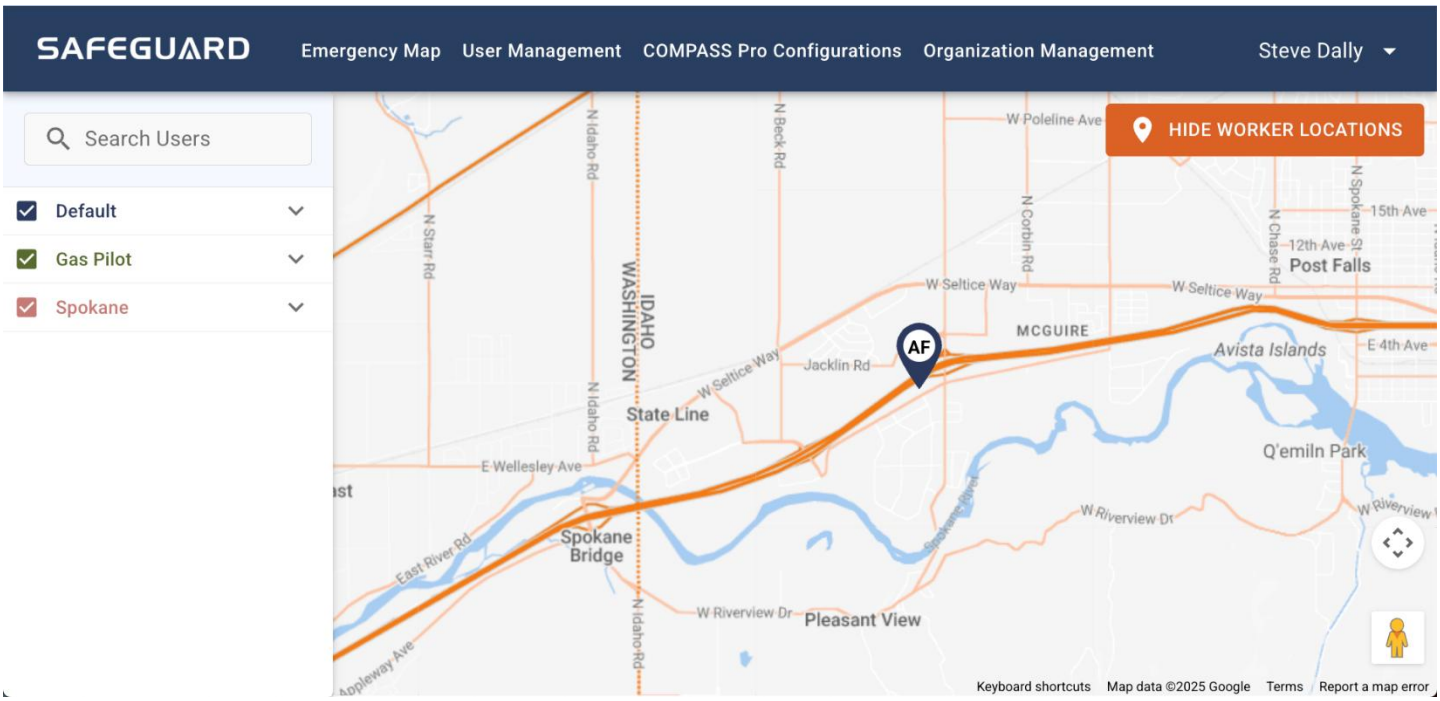
The Safeguard Navigator Console complements and enhances the Safeguard Navigator Mobile IOS and Android Apps. Navigator Console features several types of user accounts to provide different levels of access to data, insights, and controls.

For Base and Dispatch users, Navigator Console provides a portal to access and view your personal account data, adjust account settings, visualize, respond to, and interact with emergency events generated by your organizational group in real time.

For Administrative users, Navigator Console provides additional organizational control, user management, subscription seat management, device configurations, and data insights.

Primary Functions

- Account settings
  - Access personal data records
- Real-time emergency events
  - Interactive map view
  - Emergency event audible and visual notifications
  - Emergency event chat
- Organizational management
  - Organizational group structure
  - Subscription seat allocation
  - User management
  - Remote User's Device configuration control
  - Event logs



Emergency Map

Specifications

Navigator Console

Supported Browsers	Safari, Chrome, Opera, Firefox, Edge
Supported Languages	English, Danish, Finnish, French, German, Greek, Norwegian, Portuguese, Spanish, Swedish

Privacy

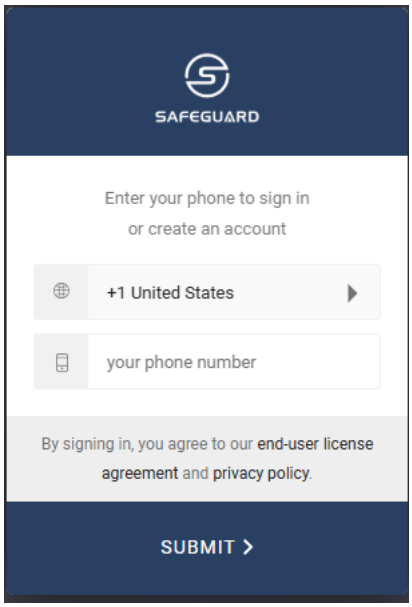
For privacy information regarding the Navigator Mobile & Navigator Console applications, please see our Privacy Policy. https://www.safeguardequipment.com/privacy-policy-apps/

Getting Started

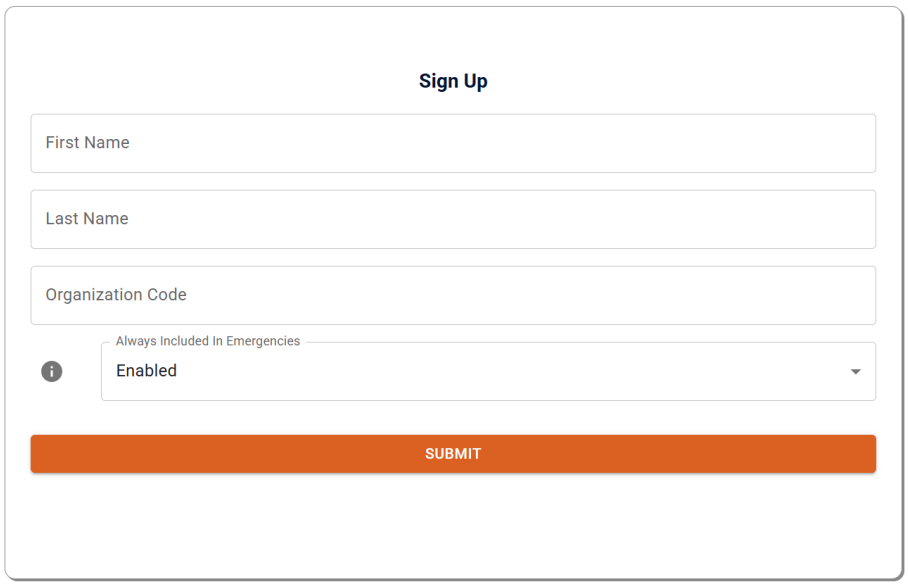
Log In

Navigate to https://www.safeguardwebapp.com/

Follow the on-screen prompts to sign in. Accounts used for Navigation Mobile are the same accounts used for Navigator Console. When prompted, use the Organization Code provided by Safeguard Equipment Inc. This code uniquely identifies your organization and the members that are in it. If an organizational pin has been set by your administrator, you will also be required to input the pin during sign up.



Sign In Authentication Page



Sign Up Page

Available Features

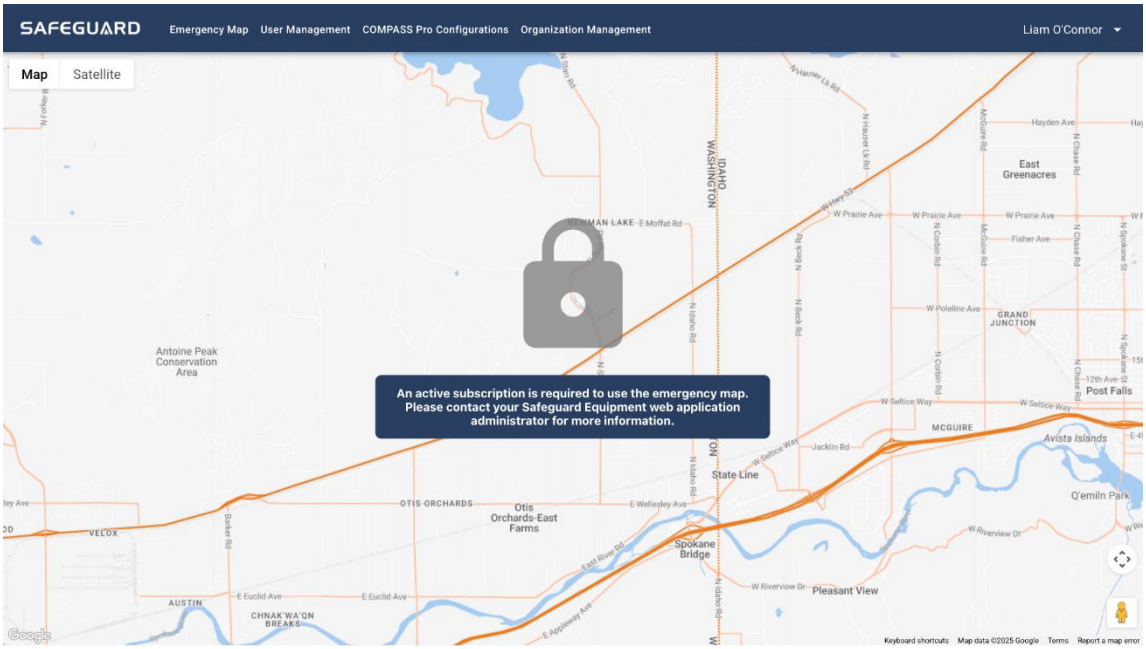
Most Navigator Console features are only available with a service subscription.

The matrix below describes the features you receive with and without a service subscription for different user types.

Description	No Subscription (Base)	Subscription (Base/Dispatch)	Subscription (Admin)
Access to account data	✓	✓	✓
Access to delete account	✓	✓	✓
Emergency map + chat features	✗	✓	✓
User management features	✗	✗	✓
Organization management features	✗	✗	✓
Compass Pro device configuration features	✗	✗	✓

Safeguard Equipment Inc. will assign an administrator level user for your organization as directed (there can be more than one if desired). Once an administrator level user is established, this person has full control over the structure of the organization, user roles, configurations, and management of the organization.

A user with no active subscription will be displayed the following page until a subscription is assigned to them by an administrator:



No subscription assigned to user

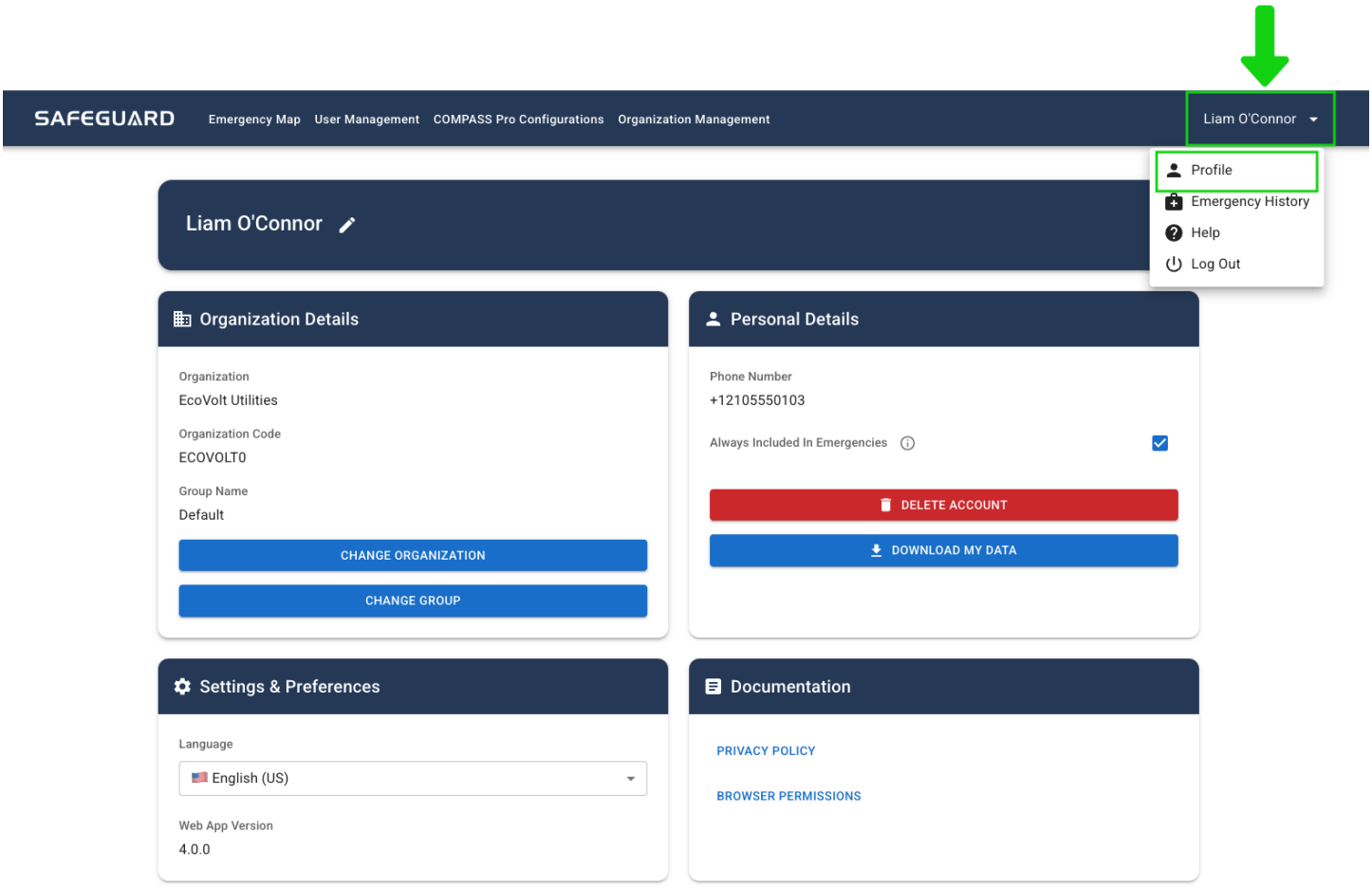
Using Navigator Console

User Profile

On your user profile page, you can update your personal details and preferences, such as your name and language. You can also view information about your organization and group. Additionally, you have the option to download a PDF copy of your user data or delete your account along with all associated data.

<u>“Always Included In Emergencies” checkbox:</u>

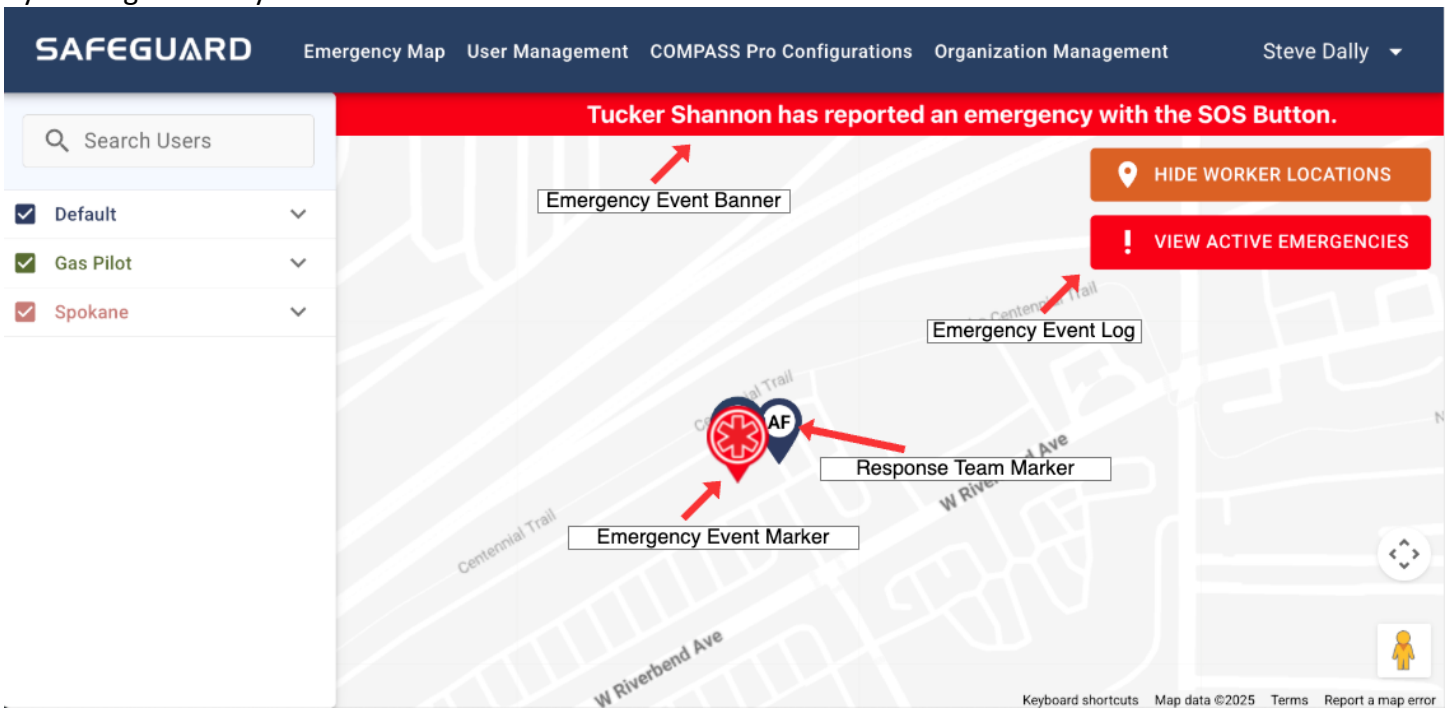
- Dispatch Users: When checked the user is included in all emergency events within their organization. Dispatch users have this box checked by default.
- Admin Users: When checked the user is included in all emergency events within their organization.
- Mobile Users: When checked the user is included in all emergency events within their group.



User Profile Page

Emergency Map

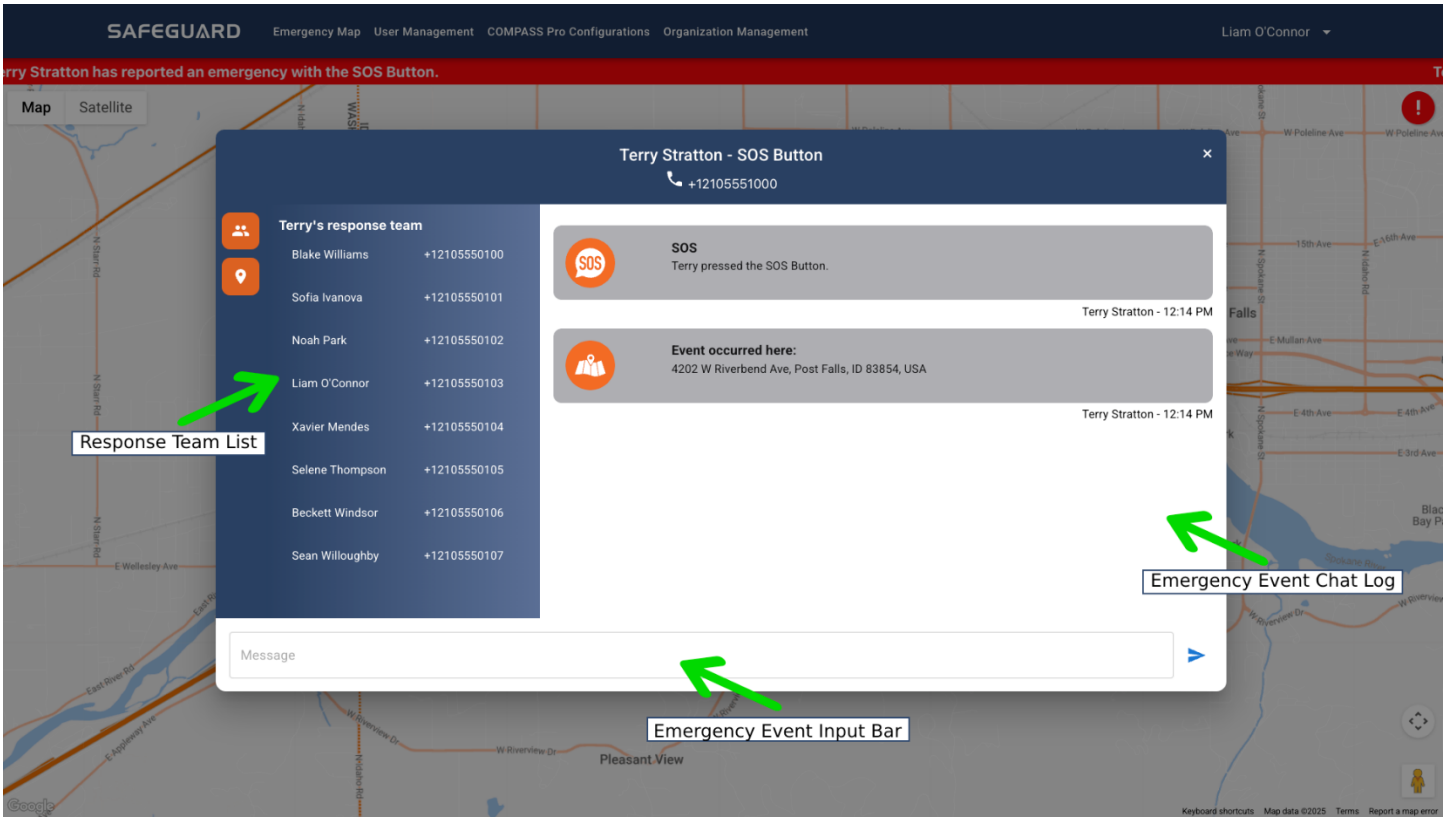
When an emergency event occurs, Navigator Console users are directed to the emergency map and shown the location of the event via a RED marker. They will also hear an audible alarm. Clicking on the Emergency Event Marker opens the corresponding emergency chat. The historical Emergency Event Log can be viewed by clicking the "!" symbol.



Map View

Emergency Chat Dialog

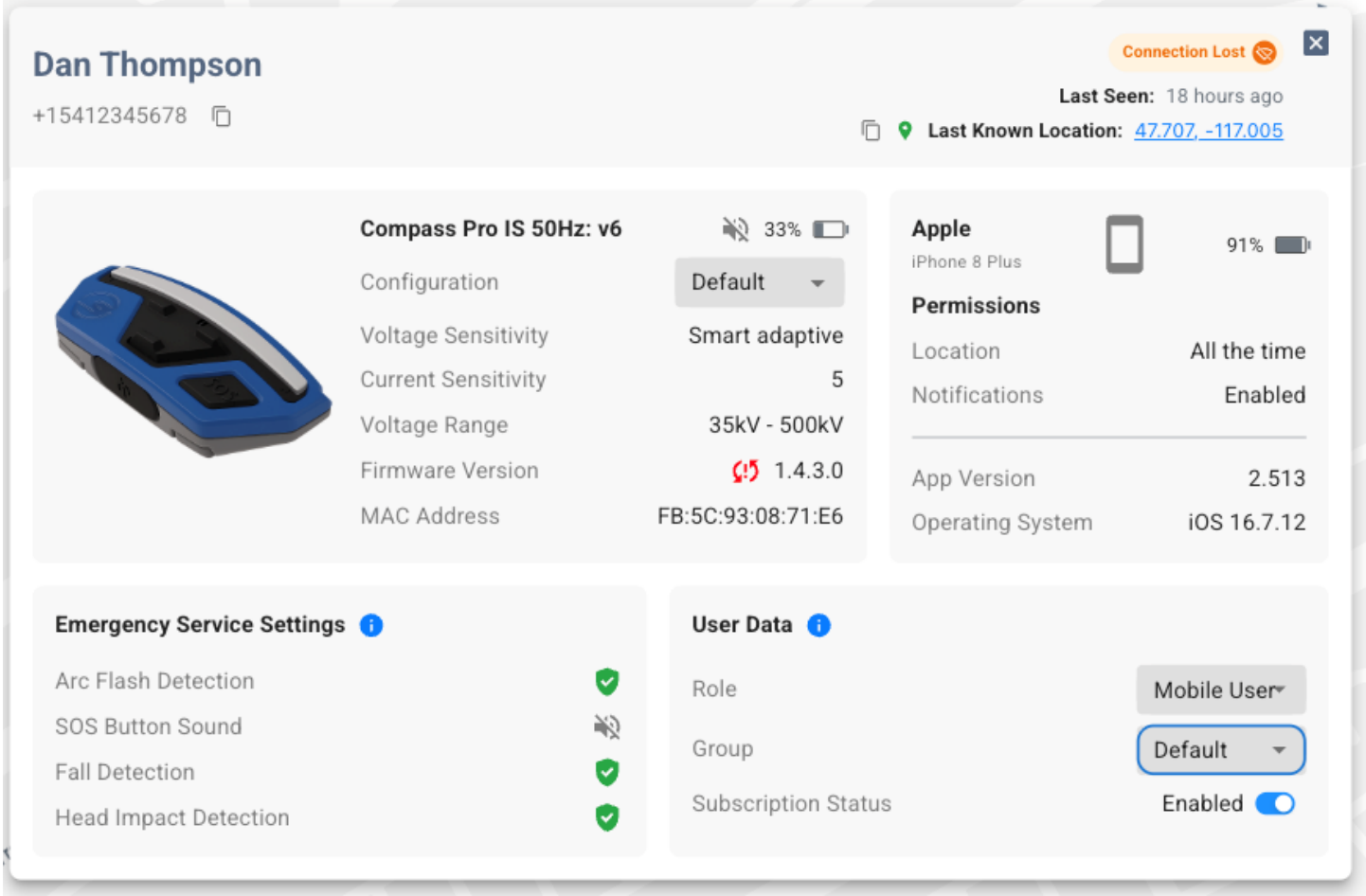
With the emergency chat open, Navigator Console users can see the designated response team members and the corresponding event details, enabling a fast and coordinated response. Once an emergency event is created, only the person who created the emergency event can mark it as resolved. Emergency events automatically close after 24 hours if they are not resolved by the creator.



Emergency Chat Dialog

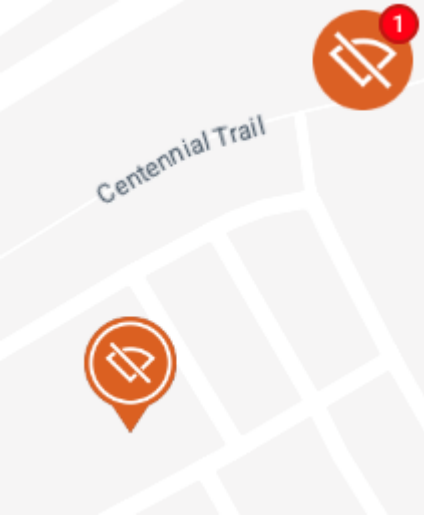
User Dashboard

The user dashboard provides a centralized view of individual user details, device status, emergency service settings, and app permissions. This dashboard is designed to help users and administrators monitor and manage user activity.



- User Information: Displays the user's name, phone number, connection status (with visual indicators), last seen time, and last known location.
- Device Information: Shows device name, battery level, configuration (with dropdown selection), voltage and current sensitivity, voltage range, firmware version (with update status), and MAC address.
- Emergency Service Settings: Indicates which safety features are enabled (Arc Flash Detection, SOS Button Sound, Fall Detection, Head Impact Detection) with green checkmarks for active services.
- User Data: Includes role, group membership, and subscription status.
- Mobile Device Details: Lists the user's phone model, battery level, app permissions (location and notifications), app version, and operating system.

Connection Lost Feature

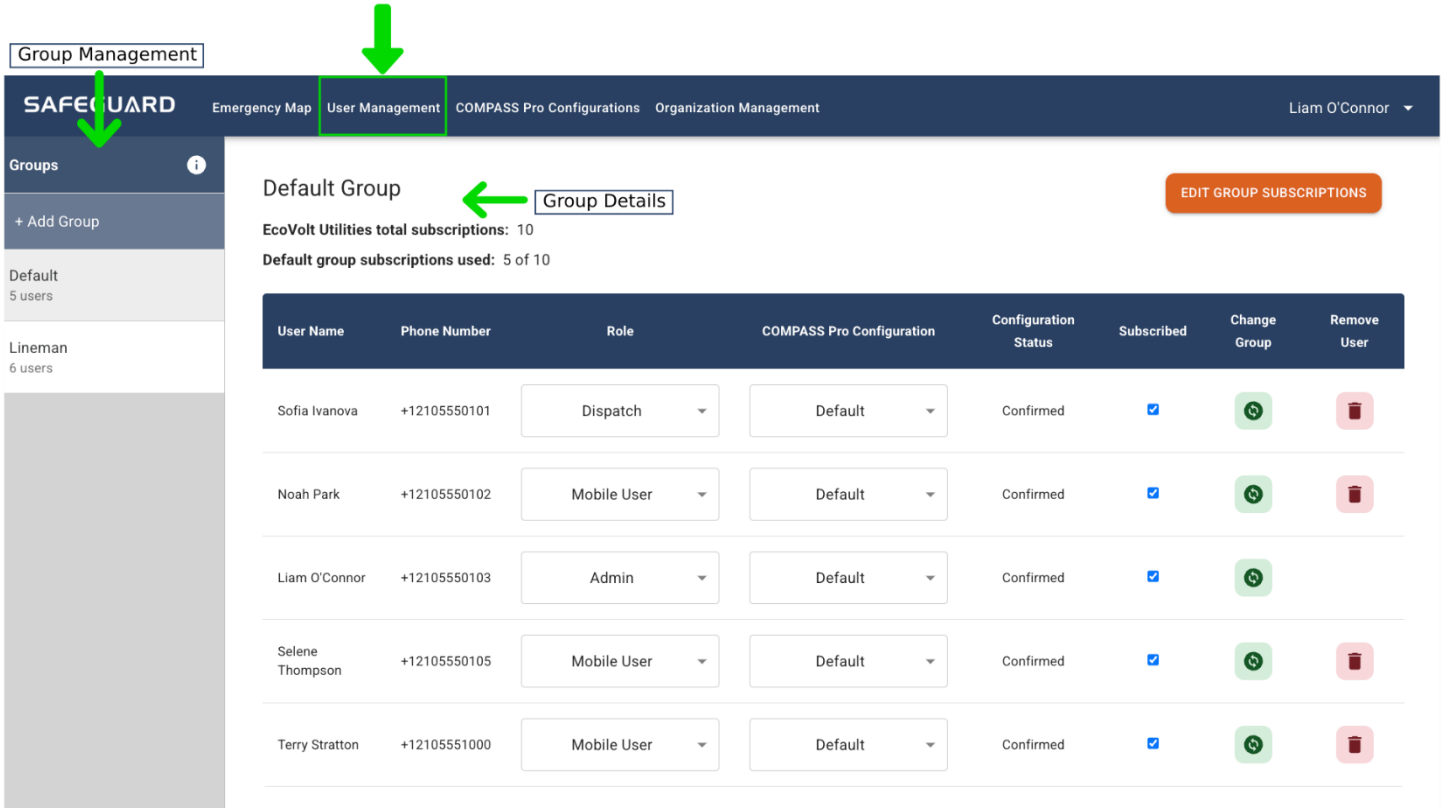


The connection lost feature enhances real-time monitoring of worker safety and device status. When a user is actively wearing their Compass series device, the system continuously tracks connection status. If a device loses connection for more than three minutes, the dashboard will display a visual indicator and a dedicated map marker.

- Visual Indicator: A new user icon appears on the map, showing that a worker has lost connection. This icon includes details about when and where the user was last seen.
- Active Monitoring: The feature only operates when the user is actively wearing the Compass device, ensuring accurate and timely alerts.
- Location & Time: The dashboard provides the last known location and timestamp for the disconnected user, allowing dispatch and administrative users to respond quickly

User Management

The user management page enables administrators to create and organize users into custom groups, manage roles, and assign device configurations to their organization's users. Administrators can also monitor whether users have accepted the latest Compass Pro configuration through the confirmed/unconfirmed status column, as well as allocate subscription seats, and remove users from the organization as needed.



User Management Page

Groups

Create custom groups to divide and manage users. Users only receive emergency alerts for the group they are in. To delegate subscription seats to each group click the “Edit Group Subscriptions” button to move subscriptions between groups.

Role

Available user roles are “Mobile User”, “Dispatch”, or “Admin”. See the “Available Features” table for details on what features each of these user roles can access.

Compass Pro Configuration

Users can be set to any “Compass Pro Configuration” that has been previously created. See the section “Create a Compass Pro Configuration” below for details.

Configuration Status

“Unconfirmed” will be displayed when a new or updated configuration is applied to a user.
Once the user has acknowledged and accepted the configuration this display will change to “Confirmed”.

Subscribed

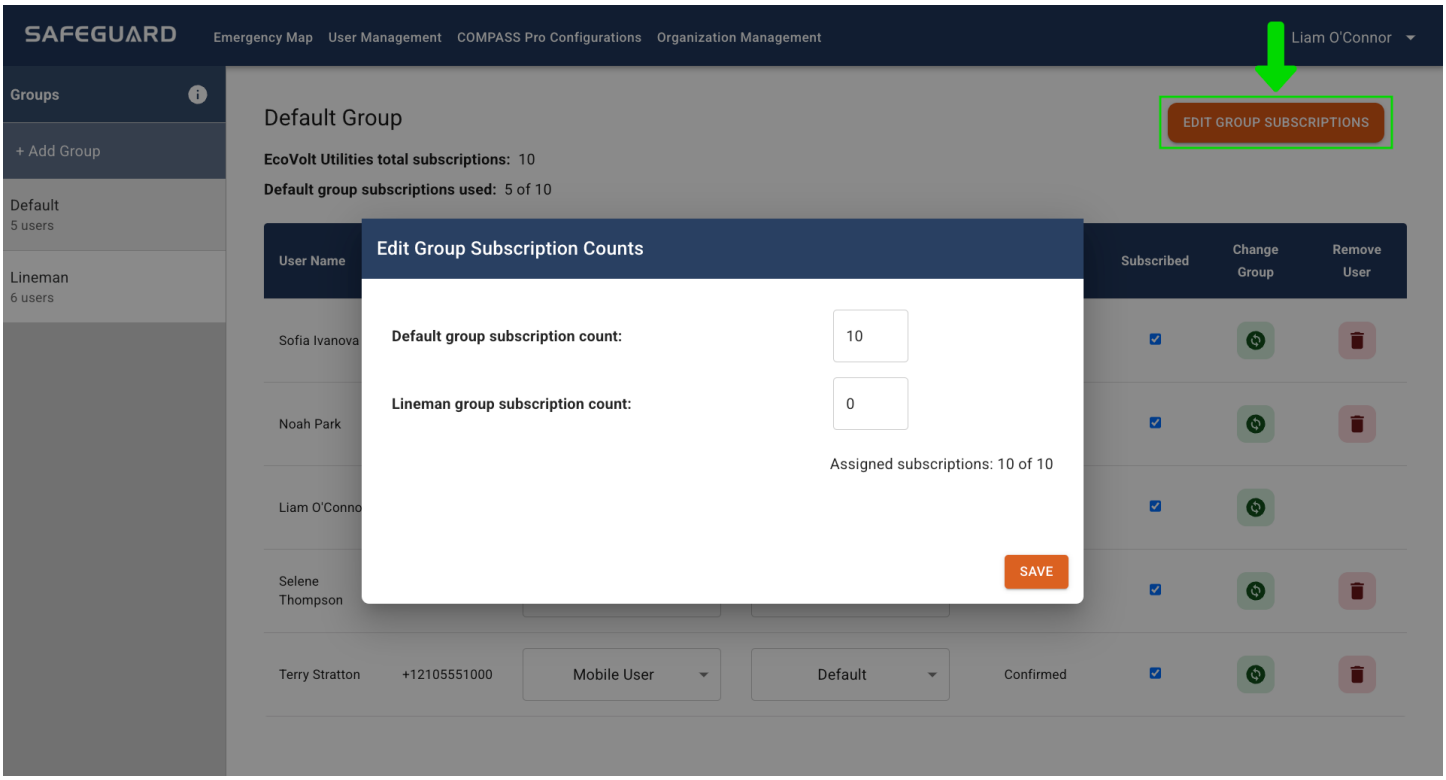
This displays the subscription seat allocation status for the user. If checked, the user has a subscription seat and can use subscription service features.

Remove User

Remove an existing user from the organization.

Edit Group Subscriptions

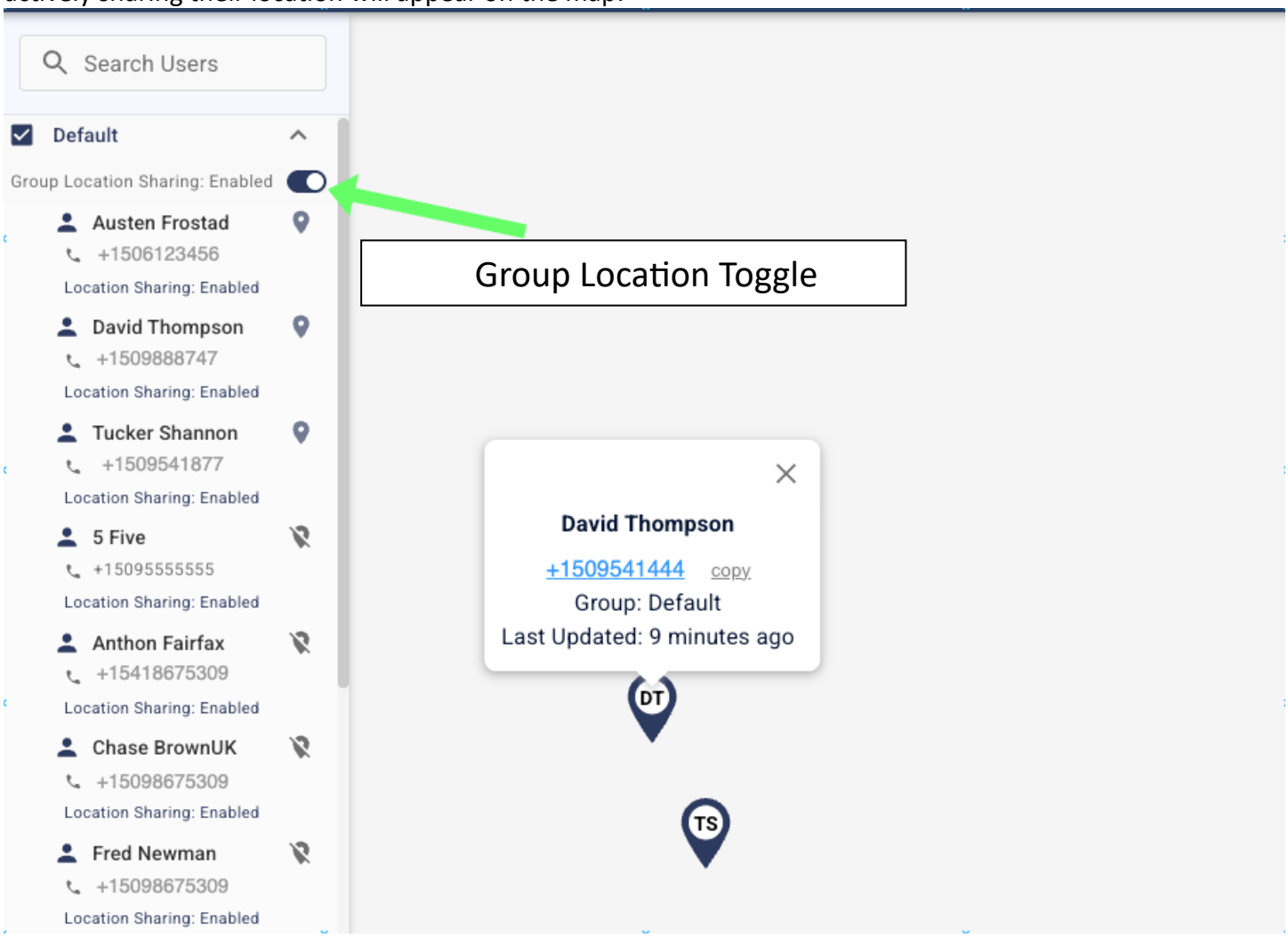
The Edit Group Subscriptions dialog enables control and allocation of subscription seats to specific user groups. The total number of subscription seats that can be allocated to all user groups combined is equal to the number of seats available to the organization.



Edit Group Subscriptions

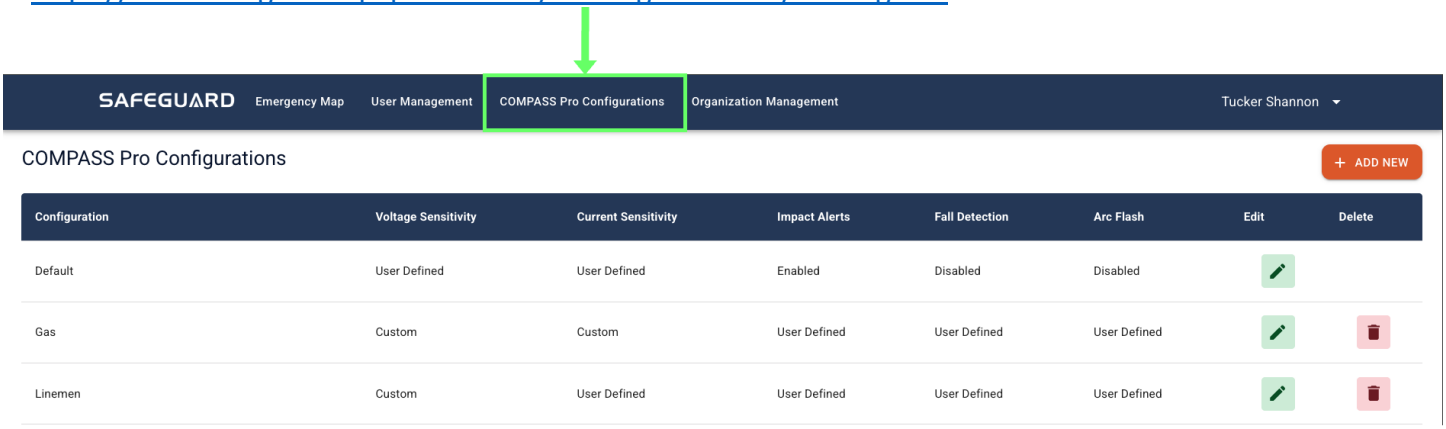
Group Location Sharing

With Group Location Sharing, users can share their real-time location while their Compass series device is connected. Administrative users can enable or disable location sharing on a per-group basis. Users who are actively sharing their location will appear on the map.



Compass Pro Configurations

Compass Pro Configurations can be created, edited, and applied to users as desired. A Compass Pro Configuration dictates or restricts the available settings a user can select for their Compass series device. For more information about any of the Compass Pro settings below, please see the Compass Series User Guide https://www.safeguardequipment.com/training-materials/#user-guide



Compass Pro Configurations

Configuration

Name of the configuration: can be anything you choose.
Note: “Default” is the base configuration applied to users when they first sign up - it is fully configurable but cannot be deleted.

Voltage Range

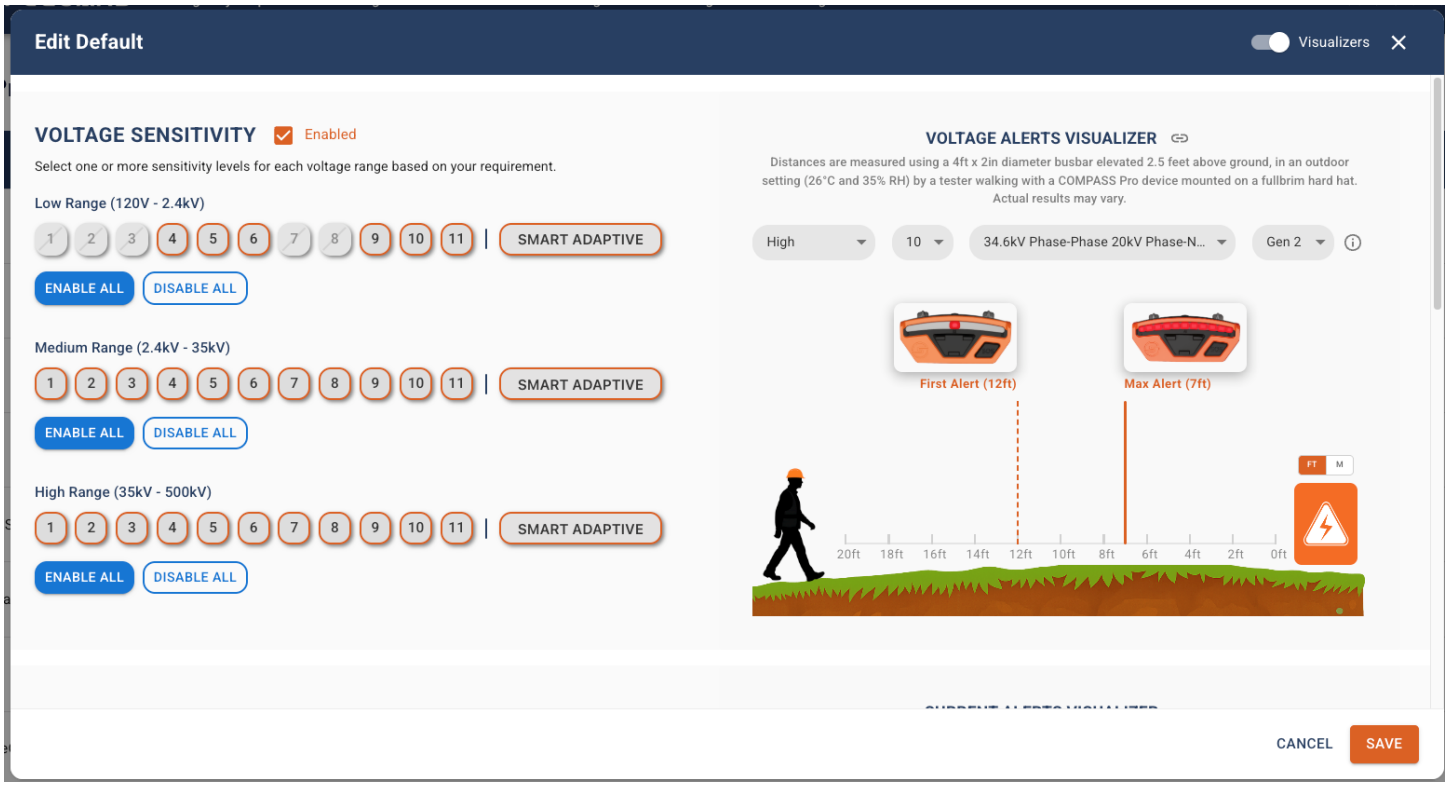
Selection options: Low, Medium, or High.
Any voltage range with at least 1 sensitivity selected will allow the compass user to select that voltage range on the companion app. No sensitivity options selected will restrict the user’s Compass series device from that respective voltage range.

Voltage Sensitivity/Current Sensitivity

Selection options: Values 1 – 11, Smart Adaptive, Disabled
Any selected value allows the user to select that value within the Navigator Mobile app. Unselected options restrict the user’s Compass series device from those settings (see image below).

Impact Alerts/Fall Detection/Arc Flash

Selection options: Unlocked, Enabled, or Disabled.
Unlocked allows the user to select their own setting. The other options restrict the user’s Compass series device to the specified setting.



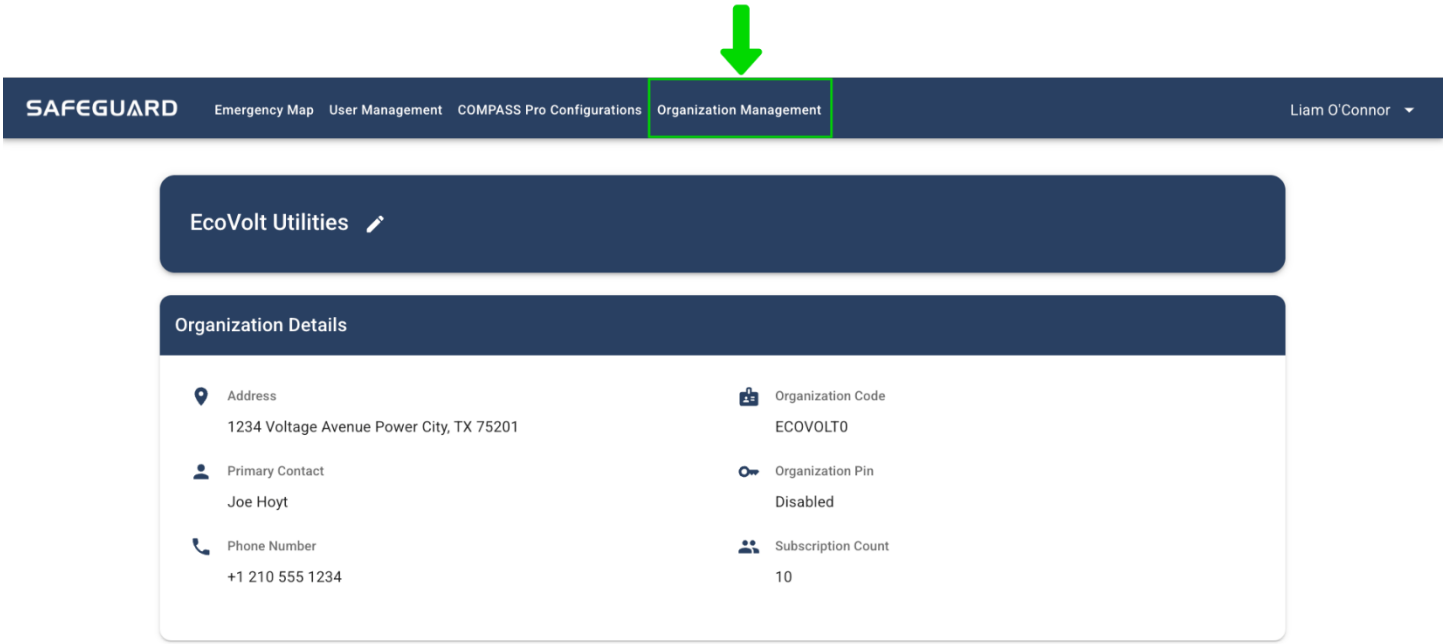
Compass Configuration + Alert Visualizer

When editing a configuration, the orange highlighted (see above image) sensitivities will be available to the Compass users to select. If desired, a configuration can lock a Compass to a single setting, removing all other options for the Compass user or even disable voltage or current alert entirely.

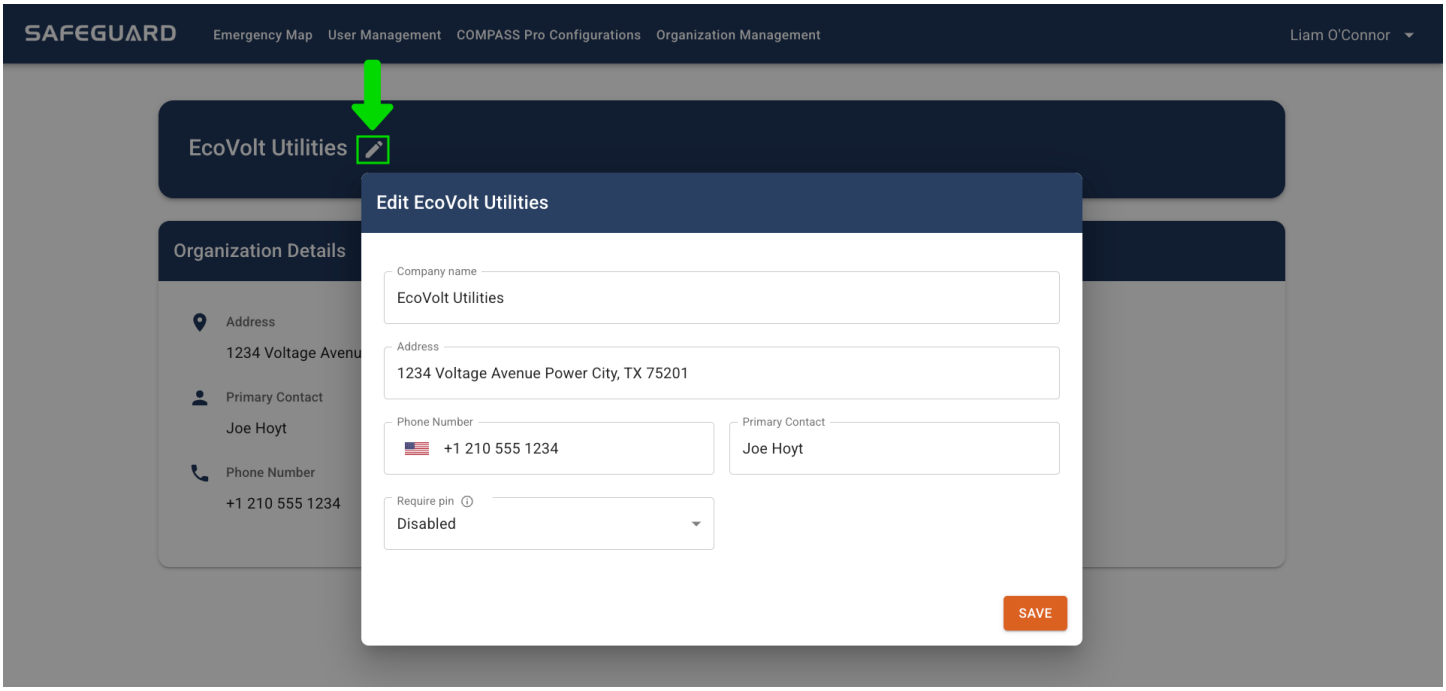
The Alerts Visualizer tool provides a visualization of the approximate alert behavior for select voltage and current sensitivity levels under a specific test scenario. See the Compass Series User Guide for further details.

Organization Management

The organization management page shows details about the organization, such as address, contact information, organization code, organization pin, and subscription seat count. The organization pin is a feature the organization administrator can enable for enhanced security, resulting in only those with the pin being able to join the organization.



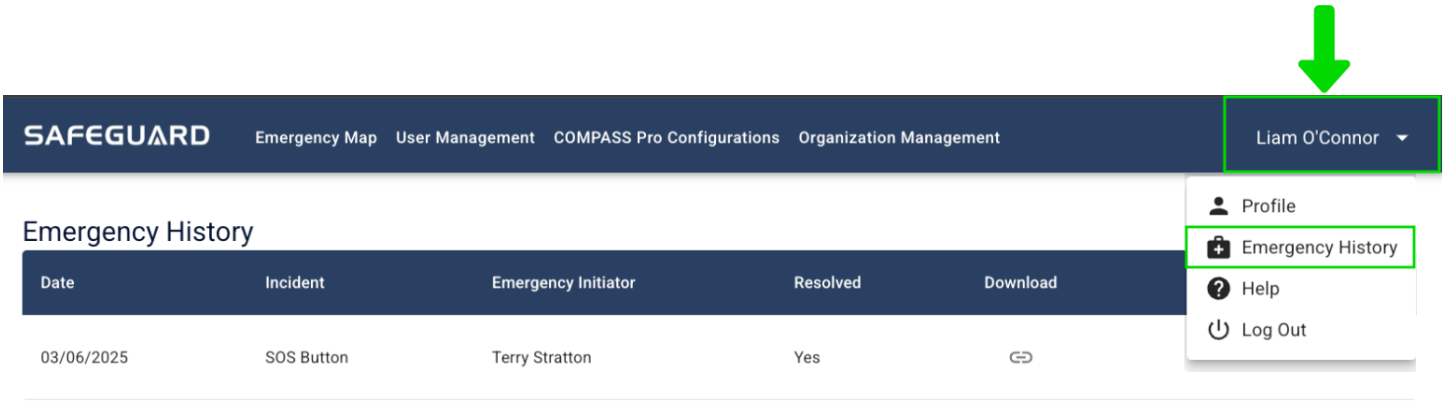
Organization Management



Edit Organization Details

Emergency History

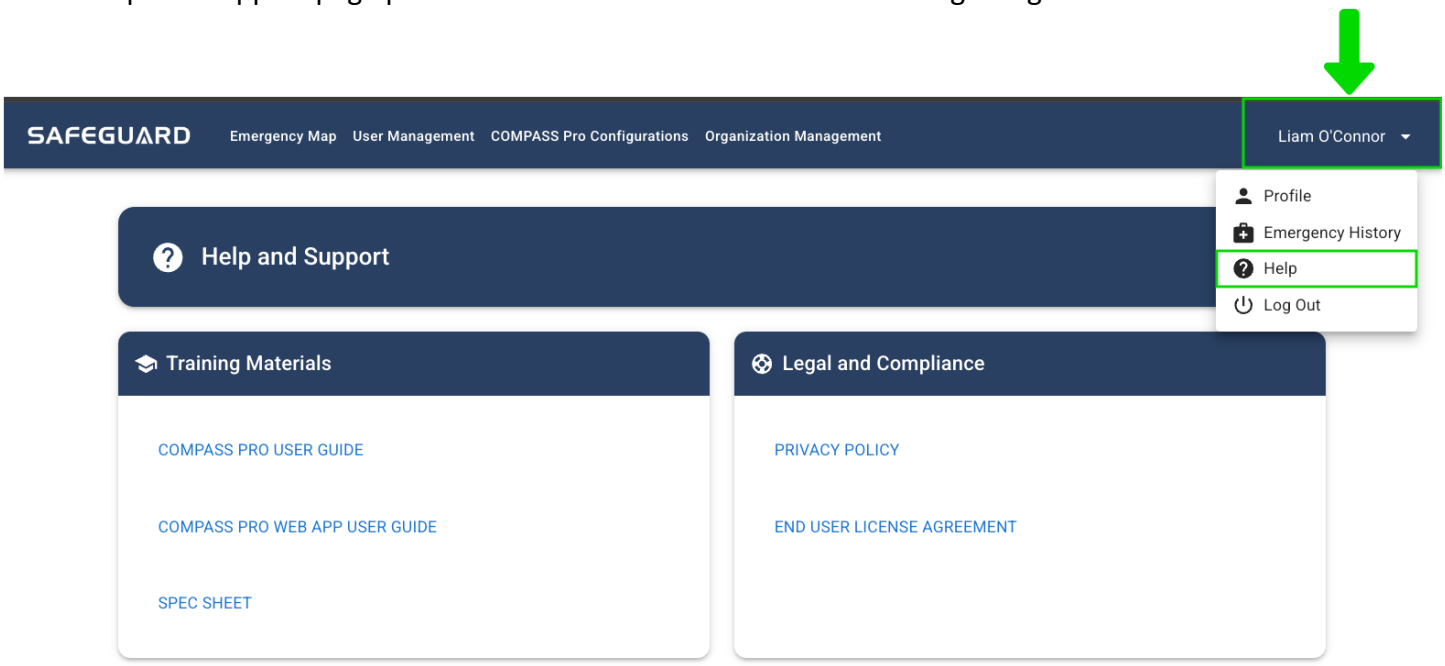
The emergency history page shows a log of previous emergency events including the date of the event, the incident type, the initiator of the emergency event, and whether or not the event has been marked as resolved. Clicking on a row of an existing emergency event in the table opens a window displaying an archived chat log with the response team included in the selected emergency and any message sent during the event. A PDF copy of the event may be downloaded by selecting the download icon in the corresponding row.



Emergency History

Help and Support

The help and support page provides additional documentation including this guide for assistance.



Help and Support

Safety Disclosures

- Never use Navigator Console while operating a motor vehicle
- The locations on the map are only as accurate as the capability of devices used in the field. Performance can vary
- All device configuration changes made by an admin through Navigator Console are not implemented until the user acknowledges the configuration on their Navigator Mobile App

Ordering Information

Part#	Description
SERVICE	Subscription Service

For software subscription sales, please contact us at sales@safeguardequipment.com

End User License Agreement

Please see the Safeguard Equipment End User License Agreement for terms and conditions.
https://www.safeguardequipment.com/end-user-license-agreement/