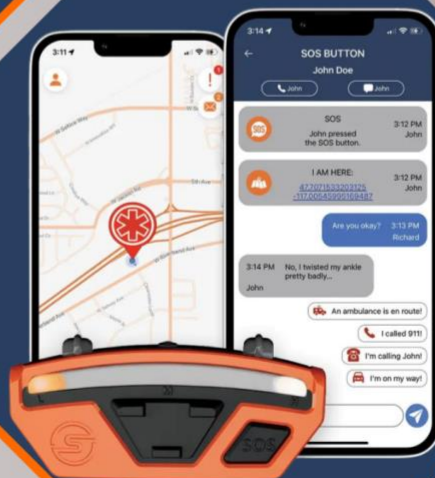
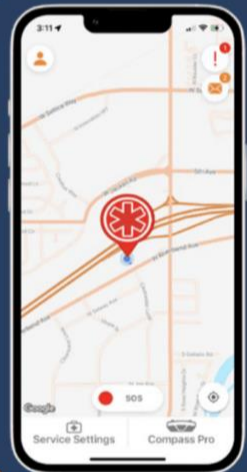


NAVIGATOR[®]

Mobile USER GUIDE



*COORDINATED
COMMUNICATION WHEN
EVERY SECOND COUNTS*

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Installation & Setup

To be able to take advantage of all the available features of your COMPASS series device, connect it to the Navigator Mobile App. The Safeguard Navigator Mobile App is free for download from the Apple App Store (iOS) and Google Play Store (Android). After downloading, follow the in-app prompts to set up and create an account.

When joining a company, your access may require approval. If approval is required, that company will be notified of your request, and you will join as soon as a company administrator approves your request.



<https://www.safeguardequipment.com/compass-pro-quick-start-guide>



Specifications

Navigator Mobile

Operating System	Minimum Requirement
Android	Android 7.0
IOS	IOS 15.0

Navigator Console

See the Navigator Console User Guide for details.

<https://www.safeguardequipment.com/webapp-user-guide/>

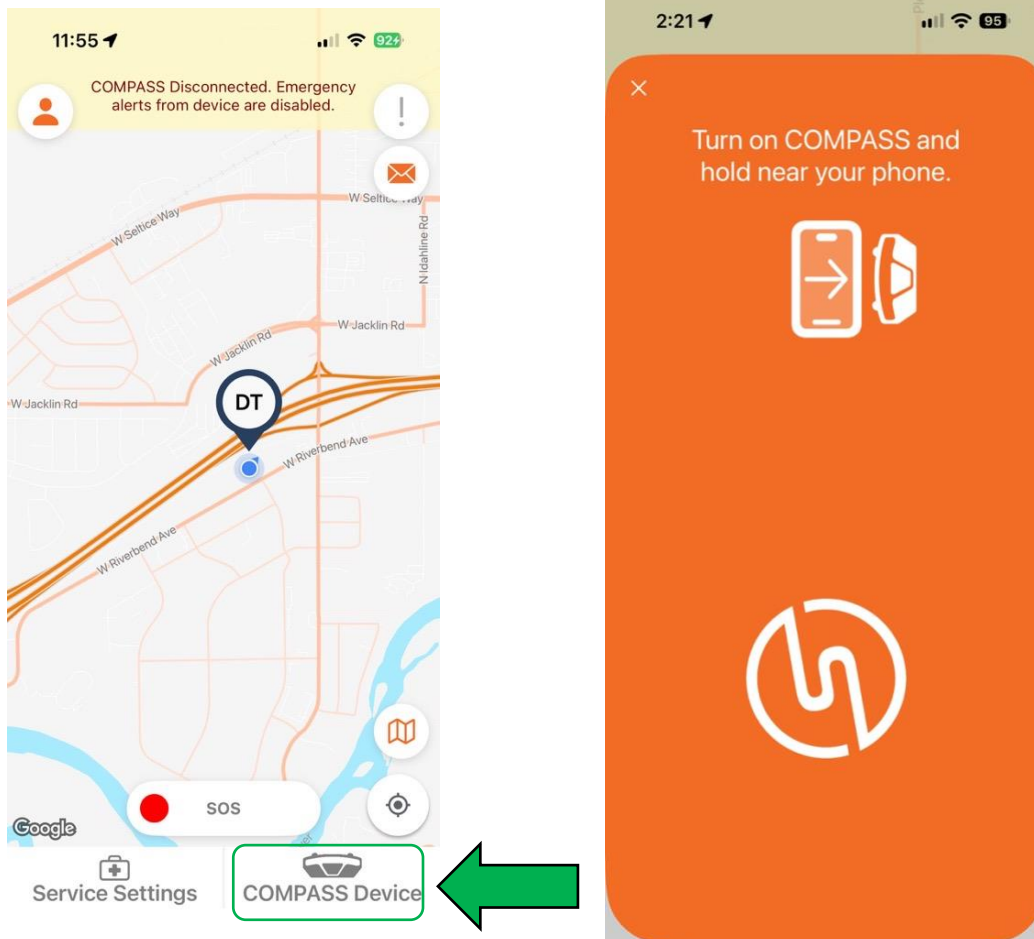
Privacy

For privacy information regarding the Navigator Mobile & Navigator Console Apps please see our Privacy Policy.

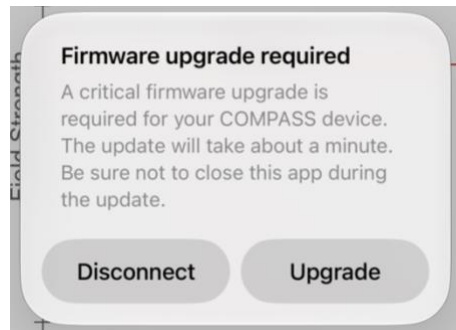
<https://www.safeguardequipment.com/privacy-policy-apps/>

Bluetooth Connection

To connect your Compass Series device, tap the COMPASS Device tab. The following orange screen will display. Ensure your COMPASS series device is powered on and held near your phone to pair. Bluetooth pairing should occur within several seconds. The COMPASS series device will display sweeping green LEDs to indicate pairing.



If there is a device firmware update available, you will see a prompt from the app asking to update the firmware. It is always advised to update the firmware as the updates provide functionality improvements and new features.

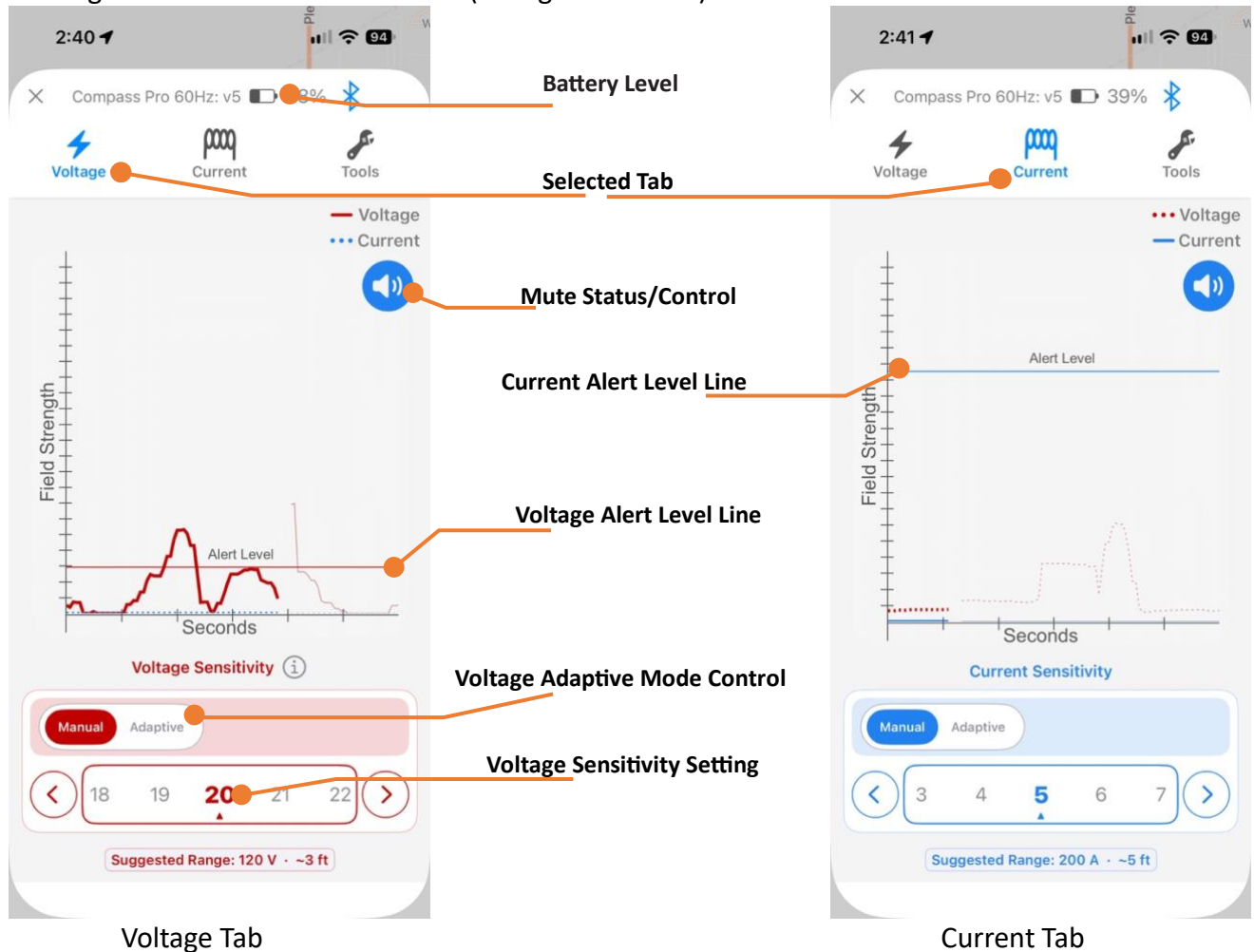


Ensure your phone stays powered on with the app open for the duration of the update. If the update process fails, please see the Firmware Update Recovery for recovery instructions.

Voltage & Current Tabs

Next the screen will change to one with several tabs (Voltage, Current, Tools). The COMPASS series battery level is also shown at the top of the screen.

An Alert Level line is displayed on each tab; this is the threshold at which the COMPASS series device will begin alerting at for that detection method (voltage or current).



Sensitivity Setting

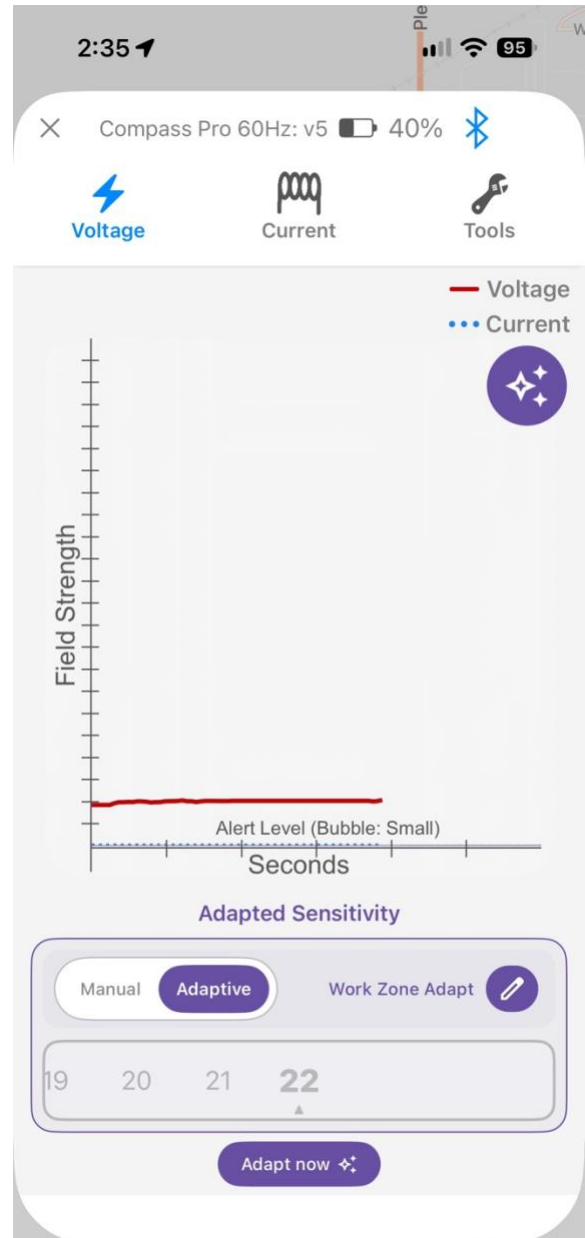
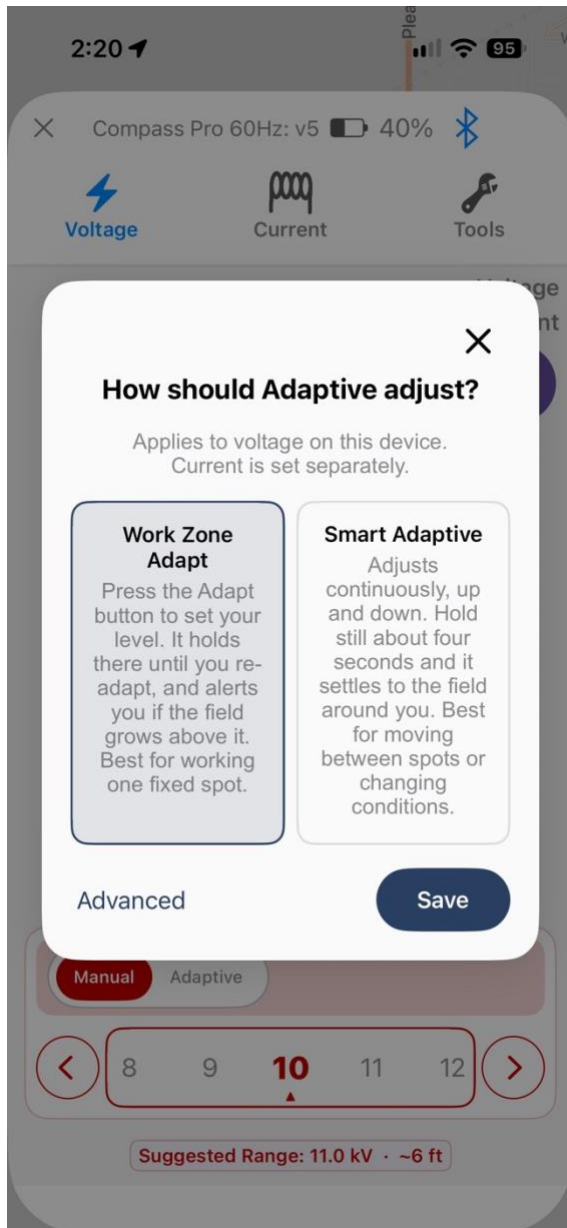
The sensitivity setting affects the location of the Alert Level Line and when the device provides audible and visual alerts to the wearer for that detection method (voltage or current). See the Compass Series User Guide for more information on what effect different settings have around different sources.

Mute

The Compass series device can be muted/unmuted using this toggle.

Adaptive Mode

The Compass Series has two Adaptive modes that simplify operation for users working in environments where electric and magnetic fields are known to be present. See COMPASS Series User Guide for details on how each mode behaves.



Tools Tab

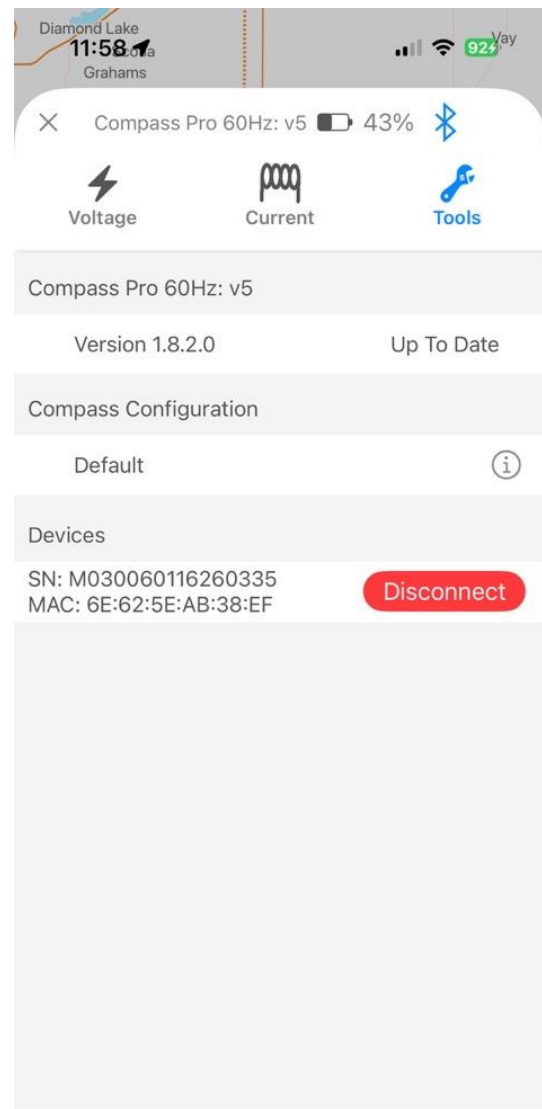
The tools tab gives status and adjustment of some additional COMPASS series device settings.

Compass Series Device Firmware Version

If the firmware version is outdated, an option will be available here to update it.

Devices

Identifies the currently connected COMPASS series device. A disconnect option is available to unpair/disconnect from the current device to be able to connect to a different device.



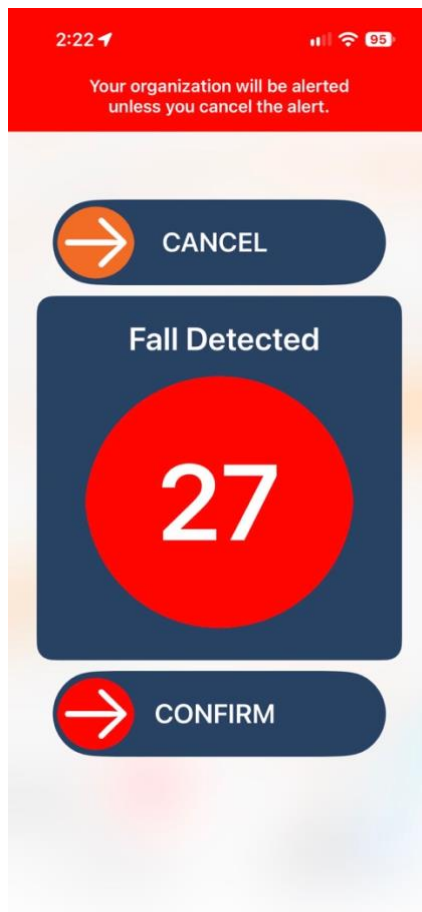
Emergency Events

Most emergency event features are only available with a Navigator Respond subscription. The below matrix describes the features you receive with and without a service subscription.

Description	Connect or Ops Subscription	Respond Subscription
Compass series voltage/current settings	✓	✓
Receive emergency event SMS messages	✓	✓
Detect and send emergency events	✗	✓
Emergency map + chat features	✓ (Only if a responder)	✓
Receive emergency event notifications	✓ (Only if a responder)	✓
Compass series configurations & administration (see Navigator Console)	✗	✓

Automatically Created Emergency Events

- All automatically created emergency events start a 30 second countdown. When the countdown expires an emergency event is created and the designated emergency responders are notified.
- The countdown can be expedited via the CONFIRM slider in the app, or by holding the COMPASS series device SOS button.
- The countdown can be canceled via the CANCEL slider in the app, or by holding the COMPASS series device MAIN button.
- After an emergency event is created, it can only be canceled in the app.



Automatically Created Emergency Events (Cont.)

Impacts



An impact event is generated when:

The COMPASS series device is appropriately mounted on a hard hat (see mounting instructions).

The impact is in a downward direction.

The force of the impact experienced is enough that it could cause a concussion.

Falls



A fall event is generated when the COMPASS series device experiences a 6ft (1.8m) fall.

Arc Flash



An arc flash event is generated when the COMPASS series device detects light characteristics of an arc flash severe enough to cause injury.

No Motion Detected / Man Down



When no motion is detected by the COMPASS series device for 60 seconds following the initiation of an emergency event this is added to elevate the urgency of the emergency event. An additional notification will be sent to the user's response team. No movement does not trigger an event by itself.

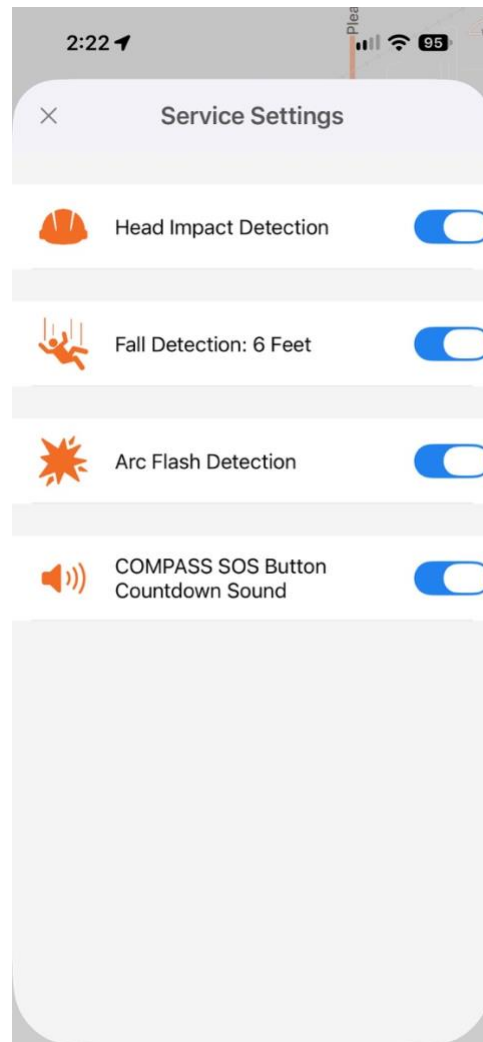
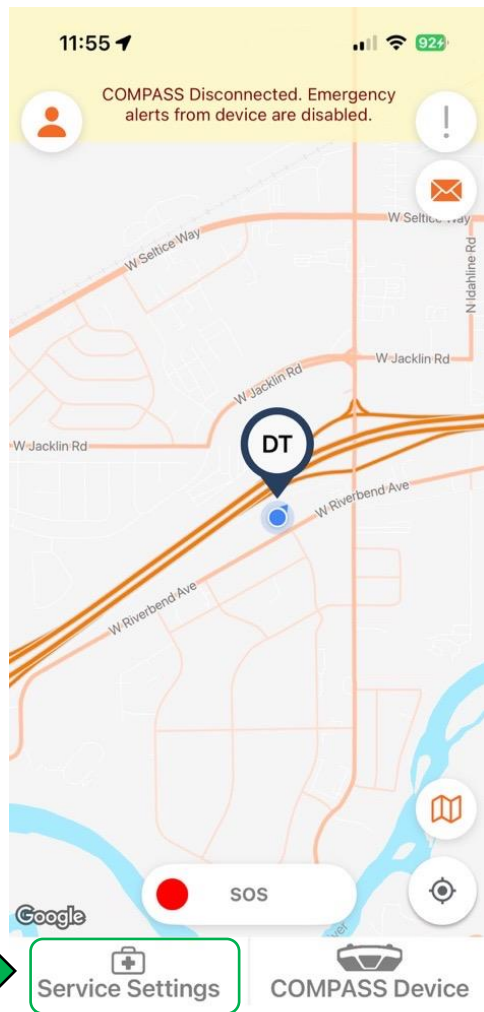
Manually Created Emergency Events

SOS



An SOS event is triggered when the user presses and holds the SOS button on the COMPASS series device or the in-App SOS button for 3 seconds.

Emergency Service Settings



Compass SOS Button Countdown Sound

If this option is disabled (as shown) the COMPASS series device will not make a countdown sound as you are holding the SOS button (3 seconds). This allows the SOS button to be triggered discreetly.

Head Impact Detection

Toggle to enable/disable this emergency event.

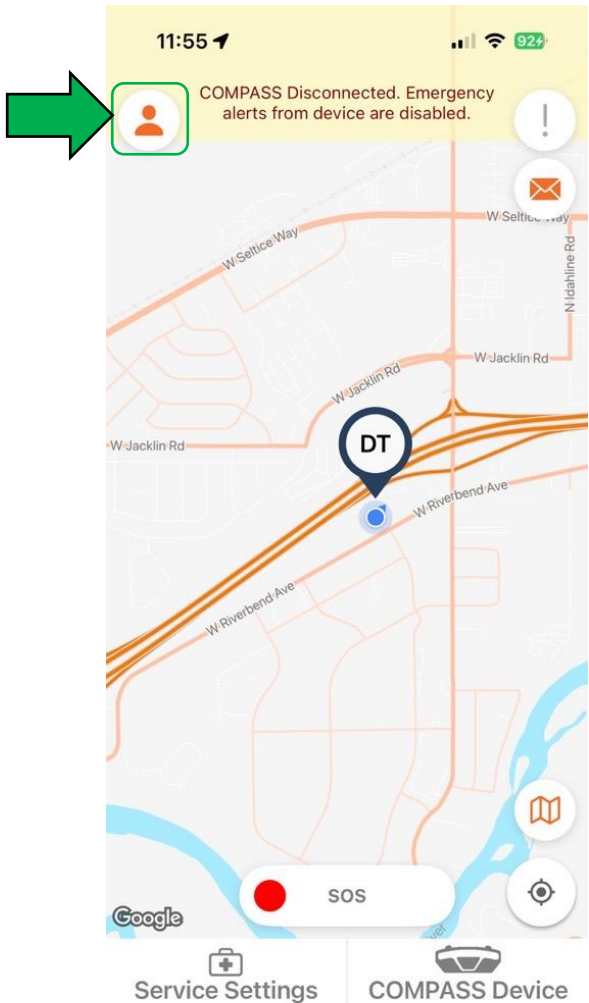
Fall Detection

Toggle to enable/disable this emergency event.

Arc Flash Detection

Toggle to enable/disable this emergency event.

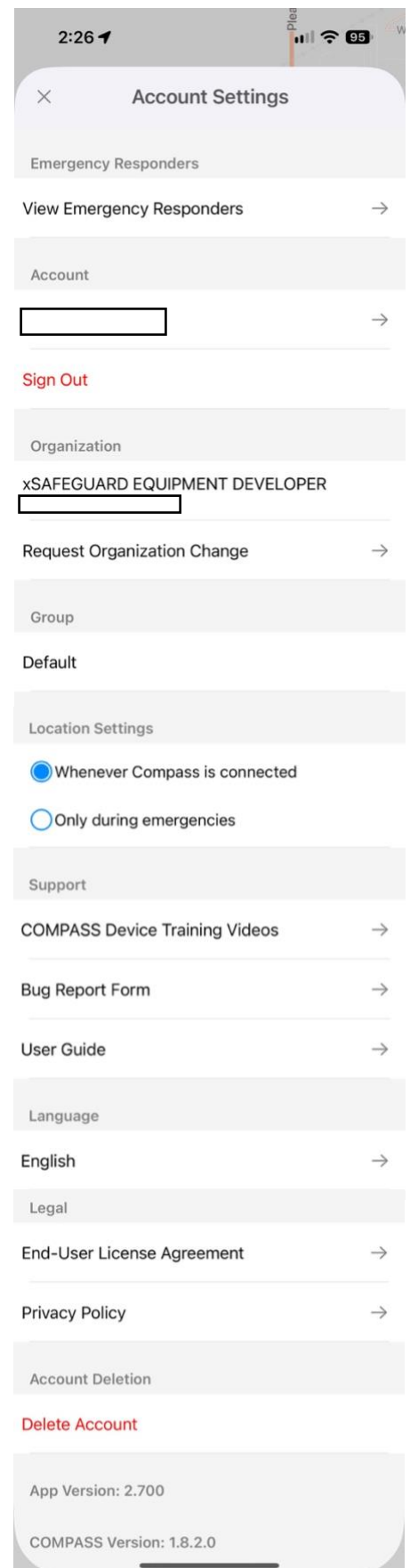
Account Settings



The account settings page gives access to various settings, such as setting your name, app language, as well as support resources such as the Compass Series User Guide and training videos.

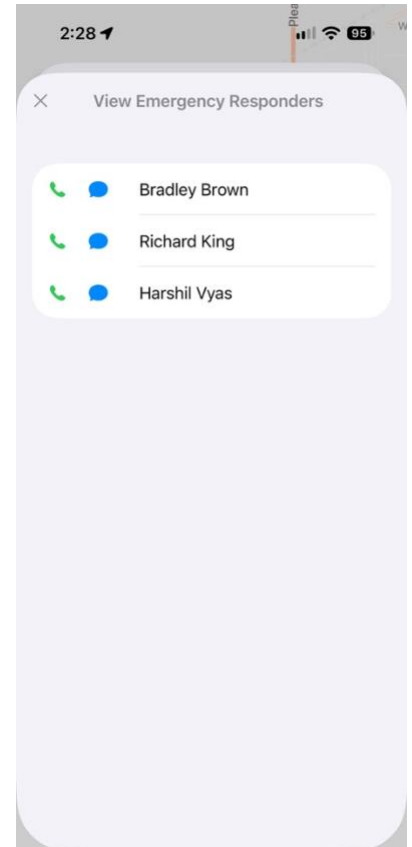
Emergency responders are managed by your company admins. Depending on your company setup, responders may be assigned to specific groups, or to the entire organization

If you have a subscription to Navigator, there are settings here to join or change the organization you are part of and adjust additional location sharing permissions for emergency events.



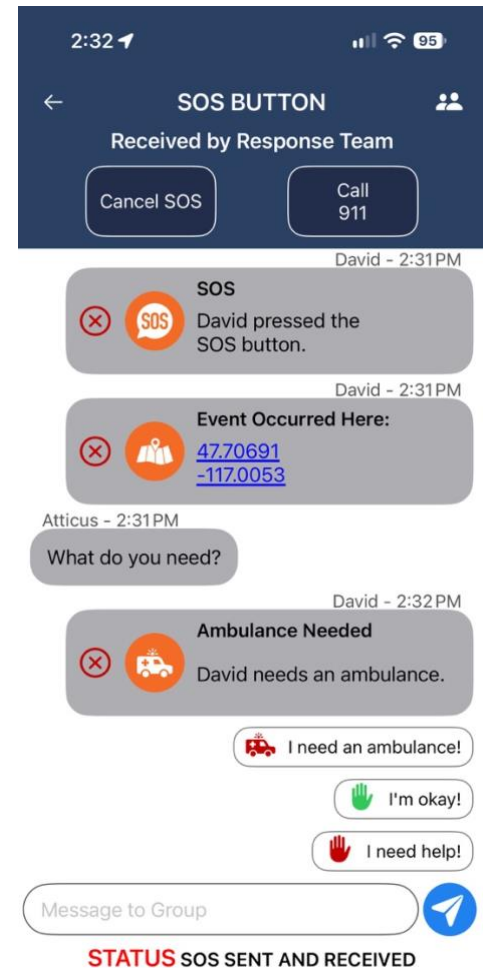
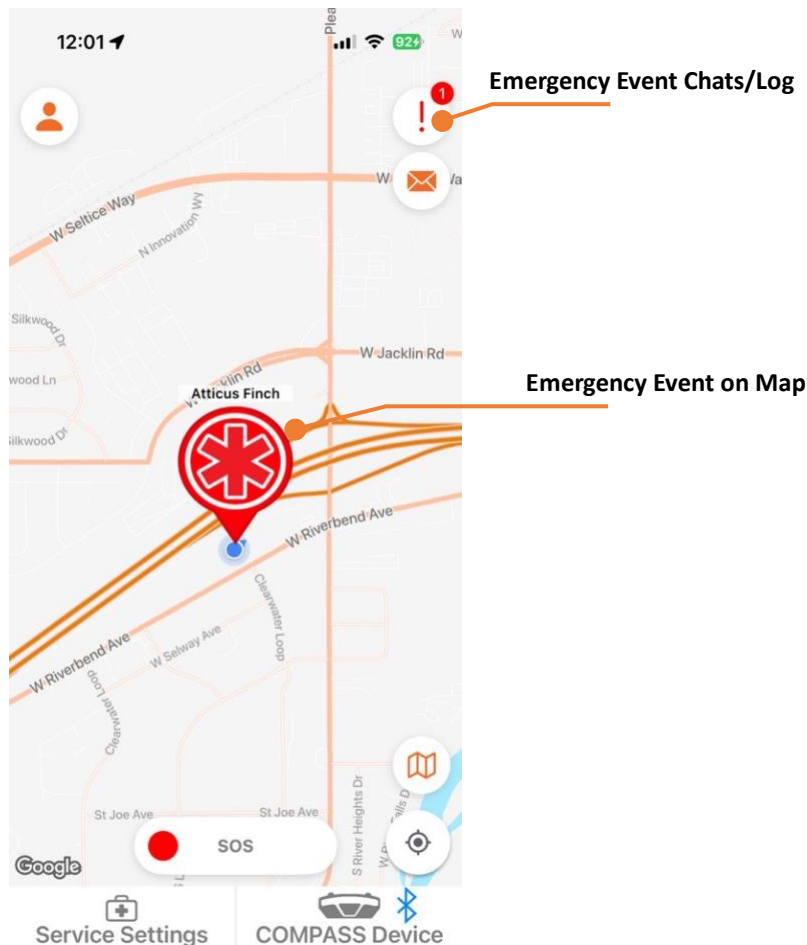
Emergency Response Team

Emergency responders are managed by your company admins. Depending on your company setup, responders may be assigned to specific groups, or to the entire organization



Receiving an Emergency Event

When an emergency event is generated, notifications are pushed to the designated responders. In addition, SMS messages and an in-App emergency response chat are initiated for multiple redundant communication paths ensuring the delivery of the event information and coordination of the response. The in-app emergency response chat contains all users who are set as emergency responders. Information such as the type of event and users' current location are shared on the map/messages if available.



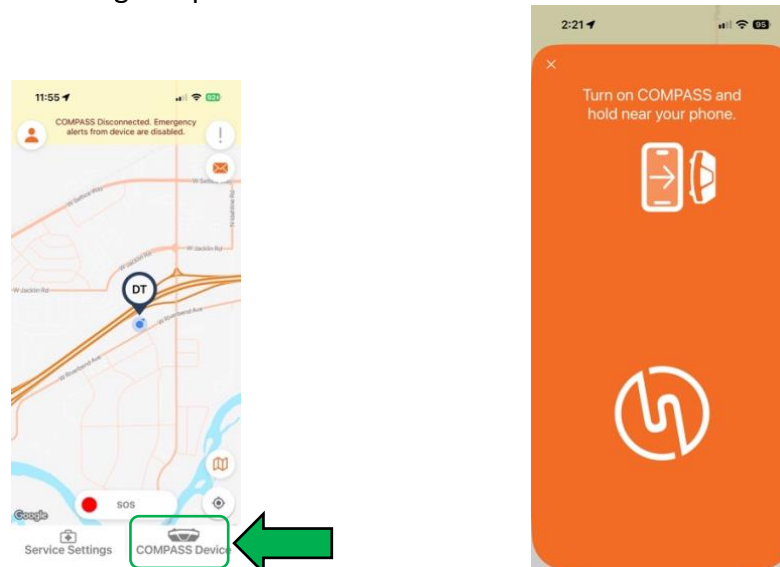
When an emergency event is triggered and you are configured as a responder, you will receive the following:

- A critical alert push notification with event details and a link to the emergency response chat. This overrides the phone's "silence" feature, ensuring message delivery.
- SMS text containing event details and user's location.
- If you are using a Compass series device, the device will flash corner lights ORANGE/WHITE three times with an accompanying tone. The Compass series device heartbeat is replaced with ORANGE/WHITE flashing until you check the emergency response chat.

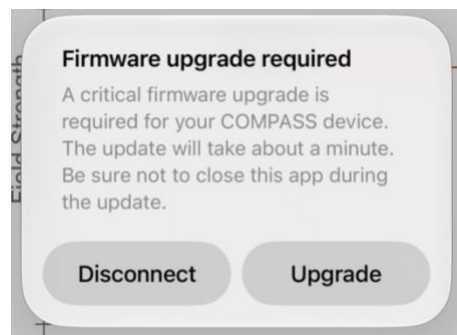
Firmware Update Recovery

If the COMPASS series firmware update process fails, your COMPASS series device may not display lights or operate normally. Your COMPASS series device is recoverable by performing the following steps.

1. Launch Navigator Mobile.
2. Tap the COMPASS Pro tab. The following orange screen will display. Hold the COMPASS series device near the phone. Pairing should occur within a few seconds. The COMPASS series device may not display any lights or give any feedback during this process.



3. Once connected, the app will recognize the COMPASS series device needs recovering and will issue the following prompt.



4. Tap "Update". Ensure the phone stays powered on with the app open for the duration of the update.
5. If your COMPASS series device does not pair/connect, try connecting to a USB charger and allow to charge for at least 15 minutes before trying again.

Ordering Information

Part#	Description
SERVICE	Subscription Service

For all device and software subscription sales please contact us at sales@safeguardequipment.com

End User License Agreement

Please see the Safeguard Equipment End User License Agreement for terms and conditions.

<https://www.safeguardequipment.com/end-user-license-agreement/>